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• Search bar functionality allows to use sophisticated full-text-search methods to find phrases in various service and offer metadata such as title, tagline, provider fields, or offer descriptions
• Search phrase autocompletion helps to quickly navigate the user straight to the details of the desired service
• Categorisation and several filtering methods can be applied to narrow down the set of search results
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New feature: Provider information

- User-oriented information about EOSC Providers available in the Portal
- General information about provider, provider’s location, supported scientific disciplines, main contacts, provider’s coverage, certificates, affiliations, supported ESFRI Types and Domains, links to other multimedia materials, etc.
- Listing all resources offered by the Provider
- List of newly added resources
- Available from the resource list, resource view and providers’ list
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• Resource details page is the main information space collecting service metadata
• Information about research areas, providers, target groups, documentation and contact pages or addresses, service geographical availability, Service Level Agreement descriptions, Technology Readiness Level etc.
• Presentation of the resource offering - possibility to match one of available offering with a use case
• About and Details section
• Possibility to ask a question about the resource regardless the intent to access the resource
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User Space: User Profile

- An interface meant to collect user-relevant data to serve EOSC users
- Subscription for notifications about new resources of interest
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User Space: User Projects

- Possibility to organise EOSC resources in manner suitable for the user
- Possibility to collect resources to reflect a given scientific use case
- Accessibility of the preferable resources from the Projects’ view
- Ordering status monitoring for the ordered resources
- Support from the EOSC Experts (project scope) and EOSC Providers (resource scope)
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Resource rating and opinions

• Only used resources can be rated
• To rate resources -> add them to your Project
• User ratings are used to measure quality of the service delivered by the provider
Features’ feedback

- To measure user satisfaction for the newly developed EOSC Portal features, feedback collection mechanism is employed at the end of the feature tour guide.
- Possibility to rate features and suggest changes for the Portal developers.
General EOSC Portal feedback mechanism

- “Provide feedback” ribbon
- For any suggestions for the EOSC Portal development, operational procedures, resource catalogue quality or EOSC in general
Thanks from EOSC ENHANCE

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