

EOSC Portal - A gateway to information and resources in EOSC

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EOSC Provider Portal - Inclusion Criteria

The following criteria are currently used to validate Providers and Resources to be onboarded within the EOSC Service Portfolio. The criteria are still under development by a joint team consisting of members of EOSC Future and EOSC Enhance (and formerly EOSC-hub). The EOSC AISBL may define broader criteria, therefore the criteria are subject to change in the future.

- What groups can onboard to EOSC as a provider?
 - Any group can onboard to EOSC as a Provider, as long as it fills the necessary information in the EOSC Provider Profile.
 - Those onboarding as a provider should **either** be a legal entity **or** connect to the registration of a hosting legal entity already onboarded as a provider under their own profile.

- Who can onboard resources to EOSC
 - Providers onboarding a resource must assert that they are able to ensure the resource is delivered by them or their collaborators and agree to remove resources that are no longer operational or available.
 - Resources should be onboarded by the coordinating or lead provider in case of a federates or jointly provided resource (they are the 'Resource Organisation). Other onboarded providers may be added as supporting or supplementary providers ('Resource providers).

- What resources may be connected to EOSC?
 - Services. At present only services are being onboarded.
 - It must be a specific service offered 'live' to customers [1]. This may be an IT service, or a human service (e.g. training, consultancy)..
 - It may not be a research product, for instance, a document, a dataset or a piece of software [2].
 - The Service must be discrete. It must be available and offer value on its own. It may not be only a feature of a larger service available while already using that service.
 - The Service must be of a reasonable maturity, Technology Readiness 7 or above in order to be listed in the catalogue (and TRL8 or above to allow for integration of ordering)
 - **Services must meet at least one of:**
 - **The service must be targeted to EOSC and EOSC communities [3].**
 - **The service must build on or leverage EOSC capabilities to serve some other community.[4]**
 - Other resources, such as research products (data sets, publications, software and other types) will be able to be onboarded at a later date.
 - NOTE: while research products are not being directly onboarded, services that contain them such as data, software or publication repositories can be onboarded as services.

- A provider profile and resource profiles for each resource must be filled, including at a minimum all required fields.
 - URLs must be Fully Qualified Domain Names (FQDN)
 - Key information must be in English due to the limitations of current project resources (thought this may change in future)
 - The provider and resource profiles must be in English
 - The basic information in the User Interface for the service must be available in English
 - Privacy statements, terms of use and Service Level Agreements, Specifications and Descriptions must be available in English. Other documentation may be in the native language only.
 - The Helpdesk or support function must be able to answer queries in English at a minimum.

- Resources must be both available in Europe and available in a European language [5].
- The provider must agree to periodically update data on themselves and their resources to keep it current (to be covered in an EOSC Provider agreement, under development)

[1] Filling e.g. the definition according to [FitSM-0](#) - Service: Way to provide value to customers through bringing about results that they want to achieve. Note: In the context of the FitSM standard series, when referring to services, usually IT services are meant. From <https://www.fitsm.eu/download/280/> It should not be a generic menu of services from a provider, but the specific services themselves.

[2] A data repository service providing some annotation, tools over the data sets, enhanced features is likely a service. A simple link to a data file is not.

[3] For instance, could be a service from the research community for researchers, or if a commercial service, includes a clear offer targeted at EOSC and research customers which addresses them, rather than be a generic commercial service. One example of the latter is a joint procurement framework targeting EOSC.

[4] For instance, services through the Digital Innovation Hubs which build on EOSC expertise, resources and capabilities to create new, innovative commercial services

[5] See https://europa.eu/european-union/about-eu/eu-languages_en

These criteria are managed by the EOSC Portal Onboarding Team: A collaboration of EOSC Future and EOSC Enhance (Formerly also including EOSC-hub, OpenAIRE Advance and eInfraCentral). They are developed in light of the evolving EOSC Rules of Participation, which provide higher-level guidance. If you have an enquiry or concern about these criteria please contact onboarding@eosc-portal.eu.

Providers Documentation

- [EOSC Data Source Profile](#)
- [EOSC Multi-Provider Catalogue Profile](#)
- [EOSC Portal Onboarding Process](#)
- [EOSC Provider Portal - Basic Guide](#)
- [EOSC Provider Portal - Inclusion Criteria](#)

